

# Voice Over IP (VoIP)

## Is it Right for Your Business?



### Voice over IP (VoIP)

### PBX (Standard Telephone Line)

<p><b>Adding Phone Lines (Phone Numbers)</b></p>	<p>Adding additional phone numbers does not require an onsite visit .</p> <p>Simply call the telephone company to obtain the new phone number and everything else is done by your VoIP engineer remotely.</p>	<p>Adding just one additional phone number requires an onsite visit (and charge)...this means time and money.</p>
<p><b>Phone Configuration Changes (Add Phone Extension, Change Phone Name, Extension, Label, Etc.)</b></p>	<p>Quick and inexpensive.</p> <p>Usually just requires remoting into the Voice System and making some configuration changes.</p>	<p>Slow and expensive.</p> <p>Usually requires an onsite visit by the telephone company.</p>
<p><b>System Configuration Changes to the VoIP System (AutoAttendant, Hunt Groups, Blast Groups, Call Forwarding, Etc.)</b></p>	<p>Quick and inexpensive.</p> <p>Usually just requires remoting into the Voice System and making some configuration changes.</p>	<p>Slow and expensive.</p> <p>Usually requires an onsite visit by the telephone company.</p>
<p><b>Free Calls</b></p>	<p>Calls are free between your branch offices, as long as you have an internet connection between them.</p>	<p>Not available.</p>
<p><b>Use the Internet Connection for Phone Calls</b></p>	<p>You can use your existing connection for all phone calls: local, national and international. This can be accomplished using SIP trunking. SIP lines are approximately 90% cheaper than standard PBX analog telephone lines.</p>	<p>Not available.</p>
<p><b>Remote Phone Extensions (Home or Business)</b></p>	<p>All you need is an internet connection between the remote office and the site (and a phone at the remote site of course!) Remote phones can be accessed as a standard 3-digit extension from any other business site.</p>	<p>Very costly and requires dedicated lines for each remote extension.</p>
<p><b>Features such as Call-Waiting, Caller-ID, Conferencing, Music-on-Hold, Call-Forwarding, Blast Groups, Hunt Groups, Etc.</b></p>	<p>Free.</p> <p>Free Multi-party conference-calling often provides enough savings itself to justify switching from PBX to VoIP.</p>	<p>Available at an extra-cost.</p>